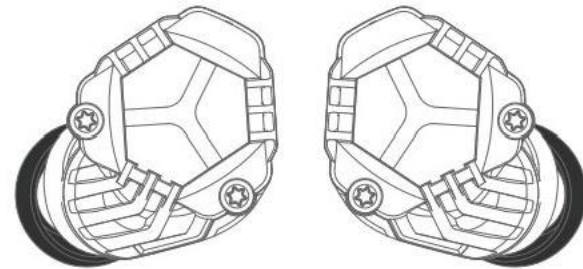
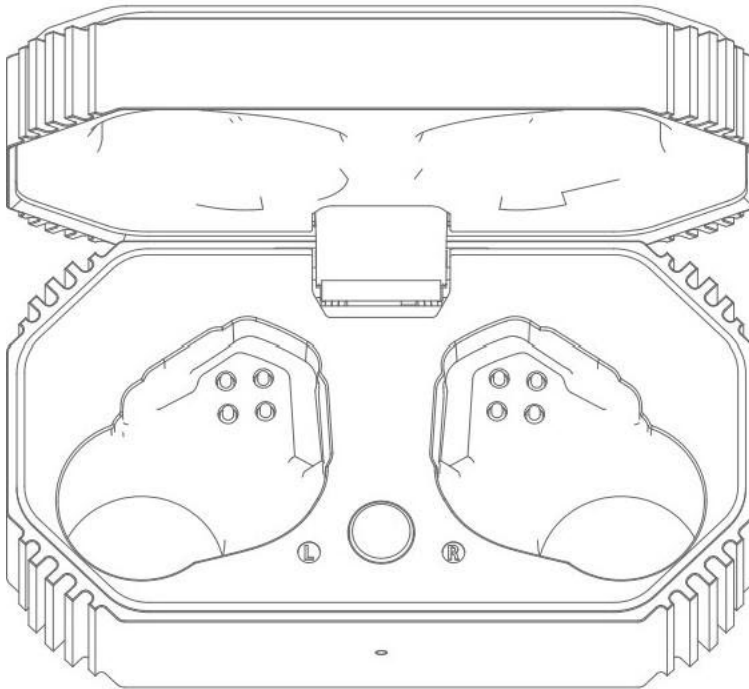


True Wireless Earphones User Manual

HSXseries



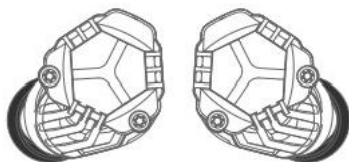
Before Use

Thank you for purchasing this product. Please read this manual carefully before using it to ensure proper operation. Keep this manual for future reference.

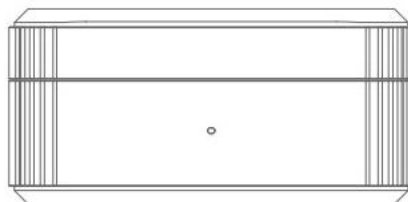
This manual assumes you are familiar with your device (※1). For details on how to operate the device, please refer to the device's user manual.

■Contents

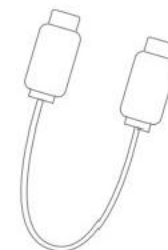
The following items are included in the box for this product.
Please check items in the box before use.



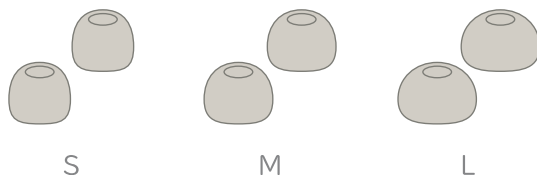
Earphones



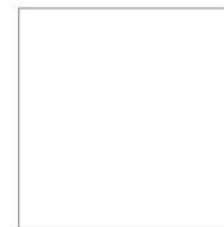
Charging case



Charging Cable



Ear-tips S/M/L



Start Guide

*The product comes with M size already installed.

※1 In this manual, “device” refers to a Bluetooth-enabled playback devices, such as smartphones or music players, that are connected to the earphones.

Specifications

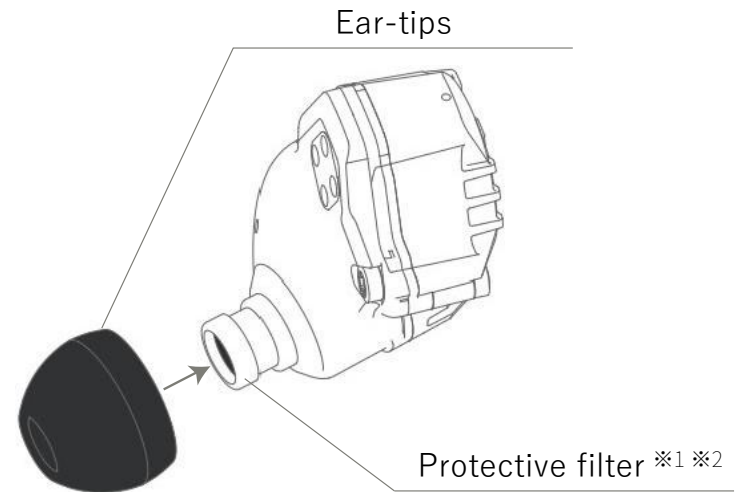
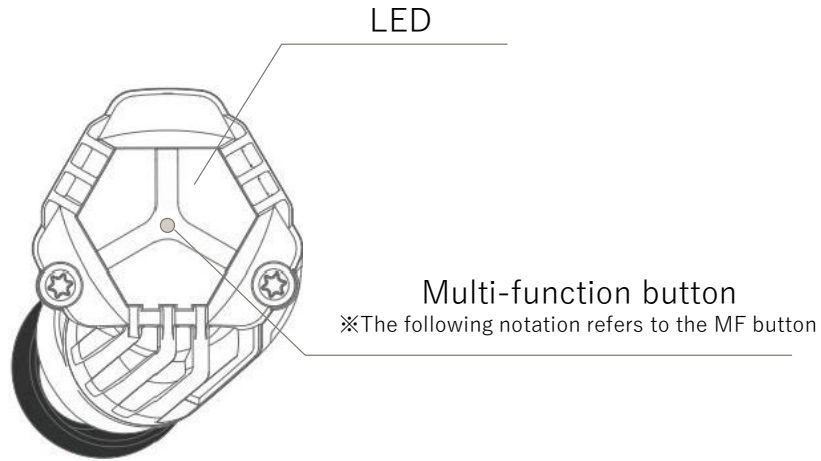
Model name	HSX One
Bluetooth® Specifications	Ver.5.4 / Class 2
Bluetooth Profile (BR/EDR)	A2DP/AVRCP/HSP/HFP/SPP
Supported codecs	SBC/AAC/aptX™/aptX™Adaptive/aptX™Lossless
Number of simultaneous connections	2 devices ※1
Maximum connection distance	Approx. 10m
Battery capacity	Earphones (single unit): 50mAh Charging case: 300mAh
Charging time/ Number of charge cycles	Earphones (single unit): Approx. 1 hour/2 times Charging case: Approx. 1.5 hours
Continuous playback time	Approximately 8 hours
Continuous talk time	Approximately 6 hours
Charging Case Connection Terminal	USB Type-C
Other	ANIMA Studio compatible, ANC function, ambient sound mode, wireless charging※2

※1 Supports multi-pairing and multi-point. LE Audio is not supported.

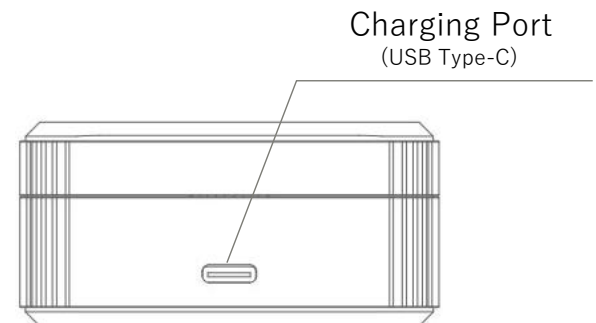
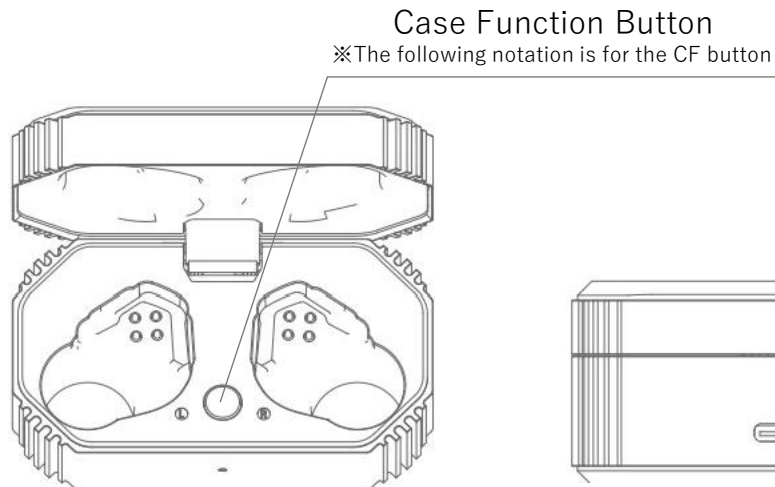
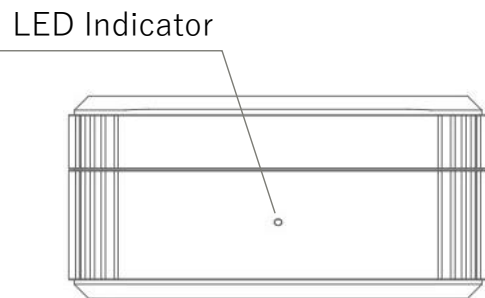
※2 Wireless charging times and compatibility vary depending on the connected device. Furthermore, we cannot guarantee compatibility with all chargers.

Part Names

Earphones



Charging Case



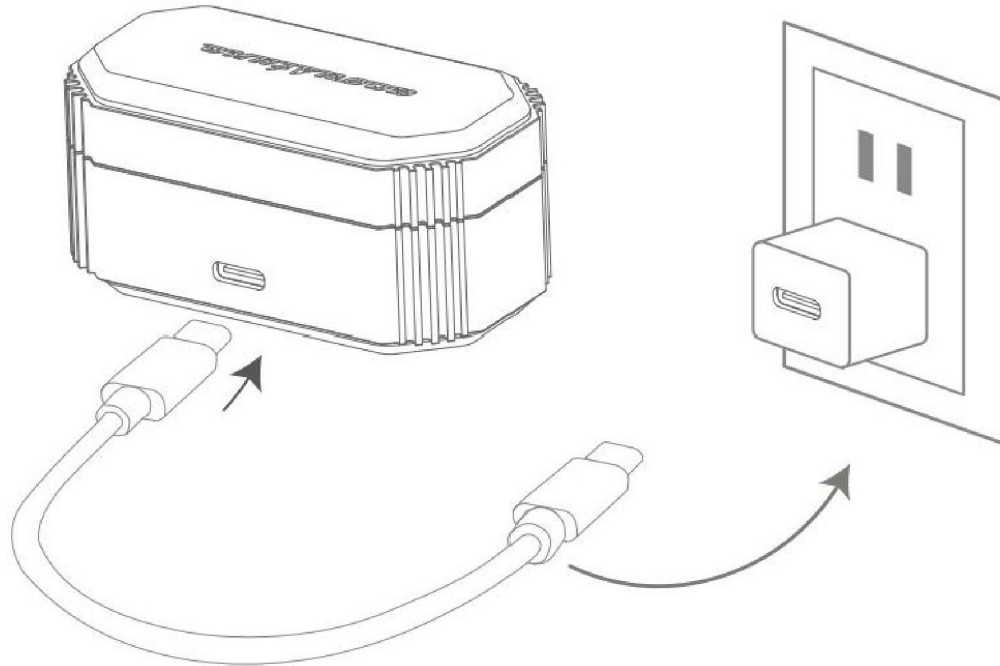
※1 Do not clean with sharp objects, as this may cause damage.

※2 If earwax or dirt becomes trapped in the protective filter, sound quality performance will deteriorate. Please clean it regularly with care.

Charging Method

This product is charged prior to shipment. However, the battery may have discharged between manufacture and use, resulting in a low charge level. Therefore, we recommend charging it before use.

1. Place the earphones into the charging case.
2. Connect the supplied charging cable to the charging case, then connect the USB connector to a commercially available USB charging adapter.^{※1※2※3}
When charging begins, the charging case's LED (※⁴) will illuminate. When the LED turns off, charging is complete. This product can also be charged using the optional wireless charger^{※⁵}.



※¹ We guarantee charging only when using the supplied cable. Charging with any other cable is not covered by the warranty.

※² If the charging case's internal battery is low, placing the earbuds inside will not turn them off or charge them. Please note that if the charging case's battery level becomes low while the earbuds are stored inside, the earbuds will turn on.

※³ It does not support rapid charging via USB-PD.

※⁴ The LED indicator displays red for 29% or below, yellow for 30% to 79%, and green for 80% or above.

※⁵ Wireless charging times and compatibility vary depending on the connected device. Furthermore, we cannot guarantee compatibility with all chargers.

Checking Remaining Charge and Charging Status

You can check the charging status of the earphones, as well as the remaining battery level and charging status of the charging case. When the charging case lid is closed and the earphones are inside the case, the LED will fade in and out. The blinking stops when charging is complete.

You cannot check the earphones battery level via the LED.

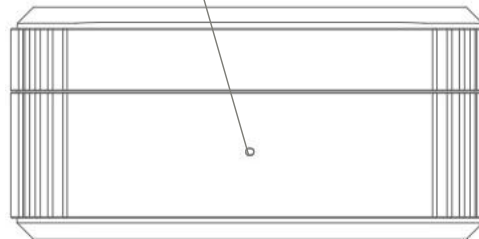
You can only check whether the earphones are charging or not.

80% or above: Green

30%–79%: Yellow

29% or below: Red

LED Indicator



	Battery Level	Charging Status
Charging case	When the charging case lid is opened, the LED will flash for 2 seconds and then turn off.	Charging via USB cable or wireless charging will cause the LED to illuminate.
Earphones	There is no way to check the remaining battery level of the earphones using the charging case.	When the charging case lid is closed and the earphones are inside, the LED will fade in and out. The flashing will cease once charging is complete.

Function and Operation Guide※1

Basic Operation	Power ON	Press the MF button once when the power is off. Place in the charging case when the power is off. Open the case lid while the earphones are inside the charging case.
	Power Off	Press and hold the MF button for 5 seconds while the power is ON. When the remaining battery level is 10% or less. When the earphones remain outside the case for a certain period (approximately 30 minutes) without music playback or operation.
	Initiate pairing	With the earphones inside the charging case, open the lid and press the case's CF button three times. Automatically initiates after factory reset is complete when power is turned on. When the power is ON and a certain amount of time has passed after the connection is disconnected.
	Connection successful	While the earphones are in pairing mode, start pairing from your device to connect.
	Connection disconnected	When the device disconnects the connection. When the effective distance from the device is exceeded.
	Connection failure	When cancellation is performed from the device while in pairing state. When pairing fails while in pairing state. When approximately 5 minutes elapsed without pairing while in pairing state.
	Left/Right Unconnected Notification	Press the MF button once when not in peer pairing mode (※2).
	Tap sound	Press the MF button.
	Low battery notification	When the power is on and the battery level falls below 20%, a notification will sound approximately every five minutes.
Music playback	Play	Press either the left or right MF button once while the music app is running.
	Pause	Press either the left or right MF button once during music playback.
	Skip Back	Press the right MF button three times during music playback.
	Skip forward	Press the right MF button twice during music playback.

※1 Pressing the button repeatedly too quickly or too slowly may cause it to fail to respond. If you experience difficulties, please adjust the interval between presses as appropriate.

※2 Peer pairing refers to the state where the left and right earphones are communicating with each other. If the left and right earphones do not communicate, the device can only pair with one earphone, and sound will only be played from that single earphone.

Function and Operation Guide※¹

Call Function ※ ²	Call Rejection	During an incoming call, press and hold either the left or right MF button for approximately 2 seconds.
	Answer	Press either the left or right MF button once during a call incoming.
	End call	Press either the left or right MF button once during a call.
	Switch call device	Press and hold either the left or right MF button for approximately 2 seconds during a call.
ANC/Ambient Sound Mode ※ ³ ※ ⁵	Ambient Sound Mode	Press the left MF button twice while in normal mode.
	ANC Mode	Press the left MF button twice while in Ambient Sound Mode.
	Listening Mode (ANC mode OFF)	Press the left MF button twice while in ANC mode.
Gaming Mode ※ ⁴ ※ ⁵	Gaming Mode ON	Press the MF button on the left side three times when Gaming Mode is OFF.
	Gaming Mode OFF	Press the left MF button three times while Gaming Mode is ON.

※¹ Pressing the button too quickly or too slowly in succession may result in no response. If the operation does not work as expected, adjust the timing between button presses.

※² These operations are available when using calls over the cellular phone network. Operation may vary when using calls made through apps that use mobile data communication. Furthermore, this product does not support voice assistant activation.

※³ ANC Mode and Ambient Sound Mode can be used when connected to a device but not during a call. During calls, the device enters Listening Mode, and switching or using these modes are not possible.

※⁴ Gaming Mode can be used during calls; however, switching modes is not available while a call is in progress.

Due to the nature of Gaming Mode, audio dropouts may occur more frequently. If you experience audio interruptions, use the product with Gaming Mode turned off.

※⁵ Powering off or resetting the device will set ANC and ambient sound modes to listening mode, and gaming mode will be turned off.

On models that do not have voice prompts assigned, notifications are provided using sound effects.

Function and Operation Guide※1

Reset and Force Stop Function	Earphones factory reset	<p>With both earbuds in the charging case, open the lid and press and hold the CF button for approximately 5 seconds.</p> <p>*If the CF button cannot be used, you can also perform factory reset by following steps (i) through (iii) in order.</p> <p>(i) Inside the case, press and hold the MF button on both earbuds for approximately 5 seconds until the LED flashes purple.</p> <p>(ii) Once the purple flashing stops, the LED will illuminate blue for approximately 1 second before flashing purple for approximately 10 seconds.</p> <p>(iii) Once the purple flashing stops, factory reset is complete and the device will automatically transition to pairing mode.</p>
	Forcibly Shutting Down the Earphones※2	Return both earbuds to the charging case, open the lid, and press and hold the CF button for approximately 10 seconds.
Other※3※4 (Depending on compatible models)	Voice Switch	Press the left MF button four times when connected to the device.
	Maximum Volume Notification	Set the volume to maximum on the device.
	Minimum Volume Notification	Set the volume to minimum on the device.
	App connection notification	Connect to the app on the device.
	Update Start Notification	When starting an update while the app is connected.
	Update Cancellation Notification	When the update is cancelled while the app is connected.
	Secret audio playback	Press the left MF button four times.

※1 Pressing the button too quickly or too slowly in succession may result in no response. If the operation does not work as expected, adjust the timing between button presses.

※2 This operation is only available when the earphones are inoperable. If they are not inoperable, initialisation will occur.

※3 Switching and notifications are unavailable during calls.

※4 Available functions vary depending on the compatible device. On devices without assigned voice prompts, notifications are provided using sound effects, or notifications and functions.

Pairing Setup Method

Pairing is required when connecting to your smartphone or other device for the first time.

Once paired, devices will connect automatically the next time you switch them on.

This model supports multipoint connection, allowing the earphones to be connected to up to two devices simultaneously.

If pairing fails, please refer to the factory reset section.

1. Ensure the device and charging case are fully charged.
2. Open the charging case lid and press the case's CF button three times consecutively.
3. When the LED on either the left or right earphones alternately flashes red and blue, open the device settings and select this product from the Bluetooth settings.
4. When the connection is complete, the LED turns off. (If the earphones are being worn, you will hear the announcement "Connection completed.")

※ If the product name does not appear

iOS devices... Switch the Bluetooth function off and turn them on again.

Android devices... Search or refresh from the Bluetooth screen menu.

※ If you pair the product again with a previously paired device, or if the product has been reset, pairing is required again. Before pairing, delete this product from the device's Bluetooth device list, then perform pairing.

About Factory Reset

If the earphones are not functioning properly, performing factory reset may resolve the issue. Please follow steps 1 through 3 below in order.

1. Does it light up when removed from the case?

Place the earphones in the charging case and connect the charging cable to the case. Once the charging case begins to light up, please wait for approximately 10 minutes.

2. Have you ever connected the earphones you are attempting to pair to another device?

Please check whether the connection to the other device has been disconnected. If they are connected to another device, please disconnect them.

3. Perform a factory reset.

Place both earbuds in the charging case, open the case lid, and press and hold the CF button on the case for 5 seconds. Once the LED on either earbud begins flashing alternately red and blue, the initialisation is complete.

4. Perform a factory reset. (If factory reset fails)

Place both earphones into the charging case and open the case lid.

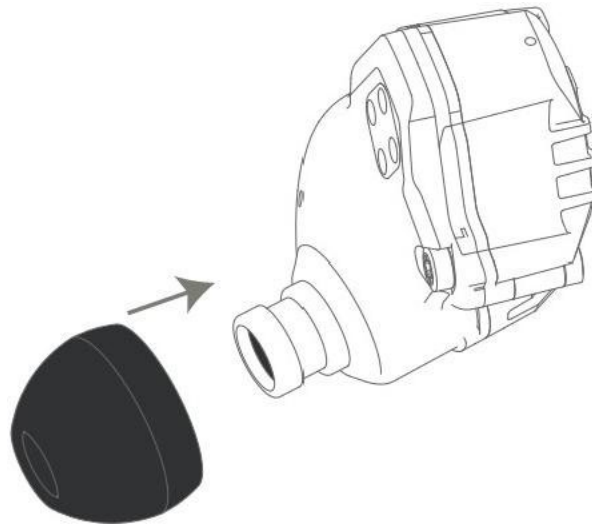
Press and hold the CF button on the case for 10 seconds.

When the LED on either the left or right earphone begins flashing blue, the reset is complete.

After that, perform factory reset if necessary.

Attaching The Earpieces

Please select and attach the size that fits your ear from the included ear-tips.※1※2
If the ear-tips are not properly attached to the earphones, the earphones or the ear-tips may come loose and fall off during use.
Please check before use.



*1 The product comes with M size already installed.

*2 Third-party ear-tips may fit depending on their shape, however they may not be compatible with the charging case.

Frequently Asked Questions

If the earphones cannot be used normally, performing a reset may resolve the issue. For details on resetting, please refer to the factory reset section

Q. My device has stopped connecting

A. Delete the device information from your device's Bluetooth menu and re-pair.

Q. Sound is only coming from one side

A. Please connect the charging case to a power source, then place both earphones back into the case. Wait one minute before turning the power back on. If the issue does not improve, perform a factory reset operation.

Remove the device registration from your device and then pair again.

Q. The power does not turn off when placed in the case

A. The charging case may be out of power. Please charge the charging case.

Q. The charging case battery level is decreasing

A. The charging case naturally discharges over time. Please recharge it periodically.

Q. Announcement voices are out of sync between left and right, or sound intermittently cuts out

A. This may occur due to the characteristics of Bluetooth devices, the Bluetooth connection environment, or compatibility with connected devices.

Changing the device or communication environment may improve the situation.

Frequently Asked Questions

Q. I cannot connect to ANIMA Studio

A. Please try the following steps.

- ① Please check if the dedicated app "ANIMA Studio" is the latest version and check the Bluetooth device name.**

Please check if ANIMA Studio is the latest version via App Store or Google Play.

If you have changed the Bluetooth device name, please revert it to the original.

- ② If you still cannot connect despite having the latest version**

Please uninstall the app once.

Reinstall the latest version of ANIMA Studio.

Before launching the app, unpair and reset the Bluetooth connection with your playback device (such as a smartphone).

- ③ Launch the app and verify the connection**

After completing the re-pairing, launch the app and verify that it is connected correctly.

Safety Notice

Failure to observe the safety precautions for electrical appliances may result in accidents. This document outlines important precautions to prevent accidents and the correct method for handling the product. After reading, please ensure this manual is stored in a location where it can be readily accessed at all times.

Safety Precautions

Our products are designed with safety as a primary consideration. However, all electrical appliances can be extremely dangerous and cause accidents if handled incorrectly. To prevent accidents, please strictly observe the following points.

- Observe all safety precautions.
- Regular inspection: Check at least once a month for accumulated dust or dirt, and ensure the product is not being used in a faulty state.
- Do not use if faulty: If you notice any unusual operation, faults, or damage, promptly request repairs from the retailer where you purchased the product or their customer service centre.
- In the unlikely event of an abnormality, contact the retailer or distributor where you purchased the product.
- If you experience any skin irritation, discontinue use immediately.
- This product complies with IPX7, but performance may deteriorate over time due to ageing. Avoid use in areas with high moisture or dust levels.
- In sandy environments, iron-based materials in the sand may adhere to the speaker unit, potentially causing performance degradation. Do not use in sandy locations.

WARNING · DANGER · CAUTION · PROHIBITED

- Do not place in fire.
- Do not disassemble or modify.
- Do not charge or leave in locations where temperatures exceed 40° C, such as near fire, heating appliances, in direct sunlight, or inside vehicles.
- Do not use while driving.
- Do not use in hazardous locations where surrounding sounds cannot be heard, such as level crossings, station platforms, or construction sites.
- If the product falls onto a level crossing or station platform, immediately report it to the nearest station staff and follow their instructions. Failure to comply may lead to serious accidents.
- Do not use or leave the product in locations subject to severe vibration.
- Do not allow water or foreign objects to enter the interior.
- Prolonged outdoor use may cause discolouration due to UV exposure or friction.
- Avoid prolonged listening at high volume levels.
- Do not sit with the product placed behind you.
- Prolonged storage with weight applied may cause malfunction. Exercise caution during storage.
- This product may malfunction or break if dropped or subjected to strong impact.
- Clean any dirt from the product gently using a dry, soft cloth.
- Do not place this product where children can reach it. This could lead to accidents involving accidental ingestion.
- After use, always return this product to its charging case and store it in a safe place. Failure to do so may result in loss or damage.
- When using this product, ensure the surrounding area is safe.
- Do not use this product underwater or in inclement weather.
- In locations such as hospitals or aircraft, follow the instructions of the personnel in charge.
- Do not use this product near high-precision electronic equipment or electronic devices handling weak signals.
- If you use a pacemaker, keep this product as far away from your chest as possible during use.
- Do not operate buttons or charge the product when wet. This may cause electric shock or malfunction.
- Use this product in accordance with the laws and regulations of your country or region.
- We cannot guarantee against data loss or malfunction of other devices caused by using this product.
- Using this product with currents or voltages other than those specified may cause malfunction.
- Please power on this product at least once a month. Prolonged non-use may cause complete discharge, potentially leading to power supply failure.
- Do not attach or wear conductive materials such as metal or carbon fibre to this product. This may cause significant performance degradation or unexpected malfunctions.
- Do not apply coating agents or paint to this product. This may lead to unexpected malfunctions or electric shock.

Warranty/After-Sales Service

We would like to express our sincere gratitude for your purchase of a product from Tokyo Onkyo Co., Ltd. (hereinafter referred to as "our company"). Our company provides a one-year product warranty for this item, commencing from the date of purchase at an authorised dealer certified by our company. This warranty is provided by our company specifically for this product, separate from any warranty claims you may have against the dealer under applicable law. Our product warranty applies subject to the following conditions. The product warranty provided by our company does not limit your legal rights as a consumer under domestic law, nor does it limit your rights under the sales contract between you and the retailer.

■ Warranty Provisions

We provide a one-year product warranty (hereinafter referred to as the "Product Warranty") for this product (including included accessories, hereinafter referred to as the "Protected Product") from the date of purchase at an authorised retailer. This Product Warranty applies in accordance with these warranty provisions. Your statutory warranty rights against the retailer do not affect this one-year Product Warranty for the Protected Product. For these warranty provisions to apply, the date of purchase, the authorised retailer's name and seal, and your address must be recorded or notified to be valid.

1. Warranty Coverage

1.1 Warranty Period

The warranty period commences on the date of purchase from an authorised retailer and expires after one year. During this period, should any issues arise due to defects in the manufacturing process or materials used, design flaws, manufacturing faults, or should the protected product fail, we shall, at our discretion, repair or replace the faulty parts free of charge. Replaced parts shall become our property.

1.2. Limitations

The following cases are not covered by this product's warranty:

- (I) Installation, removal, repair, or maintenance work on products other than the protected product (including auxiliary accessories and other accessories) or on equipment electronically connected to the protected product
- (II) Protected products for which proof of purchase cannot be provided
- (III) Use of the protected product in non-domestic settings, such as industrial applications, including but not limited to:
 - a) Use of the protected product in high-temperature, high-humidity environments
 - b) Use of the protected product in environments with excessive dust or dirt
 - c) Use of the protected product on a production line for quality/product inspection purposes
- (IV) Malfunctions or damage caused by improper handling (dropping, impact, water exposure, dust, sand, etc.), malfunctions due to inadequate storage or maintenance (mould, debris, dirt), deterioration over time, or damage due to wear and tear
- (V) Accidents, misuse, neglect, improper use (including complete discharge due to prolonged non-use, incorrect installation, repairs/maintenance not performed by us or an authorised dealer), unauthorised modifications (including application of coating agents and conductive paints by parties other than us, affixing of seals, unauthorised alterations to firmware or applications), use under harsh environmental conditions including extreme temperatures/humidity, extreme physical/ electrical stress, interference, vibration, power supply peak currents, lightning strikes, static electricity, natural disasters, fire, earth tremors, rough handling, or other impacts
- (VI) Failure or damage arising from the installation of accessories not constituting components of the protected product (including products not certified as compatible by us and similar products not manufactured by us), regardless of whether such accessories were purchased concurrently with the protected product
- (VII) Failure occurring after the commencement of the warranty period for the protected product, where a repair request is made after the warranty period has expired
- (VIII) Failure or damage resulting from normal use, general wear and tear, or natural ageing of the protected product
- (IX) Where the aesthetic appearance of the protected product is merely impaired (particularly scratches, dents, dust-related soiling, etc.) and repairs are requested to remove dirt or soiling at a level not affecting usage, or repairs pertaining to individual aesthetic preferences
- (X) Consumable parts incorporated into the protected product, such as batteries, earpieces, ear pads, cables, etc. (excluding faults and damage caused by material/manufacturing defects)
- (XI) When maintenance work on the protective product is requested on a provisional basis

Warranty/After-Sales Service

2. Customer Obligations

To utilise this product warranty, we request that customers who purchased this product comply with the following conditions.

Please note that failure to comply with the following conditions may result in the warranty not being honoured.

- (I) Provision of valid proof of purchase for the protected product (showing the date of purchase, the authorised retailer's name and stamp, and the customer's address)
- (II) Provision of information regarding the symptoms and cause of the malfunction occurring in the protected product
- (III) Responding to our enquiries regarding: the protected product model, firmware version, connected peripherals (including model name, OS version, build number), error messages displayed or notified, operations performed before the issue occurred, and measures taken to resolve the problem)
- (IV) Should you reside in a remote location and be unable to utilise the product warranty at an authorised retailer's premises, sending the protected product to the location specified by us, and to comply with our requests when packaging the protected product in accordance with our shipping instructions
- (V) To update the firmware and applications to the latest versions as appropriate before utilising this Product Warranty.

3. Limitation of Liability

The rights granted to you under this warranty provision are in addition to all your legal rights, including those under consumer protection laws and regulations.

This warranty provision does not limit your statutory rights.

However, neither we, our employees, our affiliated companies or service providers, nor our authorised dealers shall be liable to the customer who purchased the product or their successors in title for:

including costs incurred for repair, reprogramming, and restoration of firmware/application programs/data; losses arising from failure to maintain data confidentiality; business losses; and any indirect or consequential damages, including loss of actual or anticipated profits or projected savings.

Furthermore, the total amount of compensation payable by us, our employees, our affiliated companies or service providers, or authorised dealers to the customer or their successor in title for damages arising from the fulfilment of this product warranty shall not exceed the amount paid by the customer for the purchase of this protected product.

In particular, in fulfilling this warranty provision, we do not guarantee the following:

- (I) That we will repair or replace the protected product without loss of firmware, application programmes or data
- (II) That the protected product will operate without interruption or malfunction
- (III) That discontinued or limited production Protected Products will be repaired or replaced with identical Protected Products

This warranty provision shall not apply to the following liabilities of our company.

- (I) Damages arising from death or injury caused by our negligence
- (II) Fraudulent acts

Notwithstanding any of the foregoing exclusions or limitations of our liability, to the extent that we are liable under this warranty provision, our liability shall be limited to the replacement or repair of the protected product, at our discretion.

In some countries or regions, laws may not permit the exclusion or limitation of liability for incidental or consequential damages, and the above exclusions or limitations may not apply to you.

Warranty/After-Sales Service

4. Other Matters

- (I) Should any provision of these warranty terms, or any part thereof, be found to be invalid due to conflict with applicable law, this shall not affect the validity of the remaining provisions.
- (II) These Warranty Terms shall be interpreted in accordance with the laws of the country in which the Customer purchased the Protected Product. The governing law provisions under the laws of each country and the United Nations Convention on Contracts for the International Sale of Goods shall not apply.
- (III) We reserve the right to subcontract to third parties for the fulfilment of our obligations under this Warranty Policy, and to assign our obligations to third parties. This shall not be construed as exempting us from our responsibility to perform our obligations under this Warranty Policy towards the Customer.
- (IV) We shall not be liable for any failure or delay in performing this product warranty arising from circumstances beyond our control.
- (V) The Customer acknowledges that we may be unable to maintain the confidentiality of any information concerning the Customer (including personal information, hereinafter referred to as "Customer Information") obtained by us under this Warranty Policy. The Customer agrees to our collection and use of Customer Information for the purpose of fulfilling this Product Warranty. The Customer further agrees that Customer Information may be provided, as necessary, to our affiliated companies or service providers based in countries where the level of legal protection for Customer Information may not be equivalent to that in the Customer's region of residence (including Australia, Canada, EU Member States, India, Japan, China, and the United States).
- (VI) We implement security measures to protect your information against unauthorised access/disclosure and improper conduct. You shall be responsible for the content you provide to us regarding the handling of your information. We shall endeavour to comply with this content to the extent necessary to properly fulfil our responsibility to perform the product warranty under this Warranty Policy. Should you have any questions or concerns regarding the impact of handling under this Warranty Policy on your information, please contact us.
- (VII) No oral explanations, confirmations, or agreements shall be made regarding this Warranty Policy. We reserve the right to amend this Warranty Policy at any time, with such amendments taking effect upon notification to you in accordance with the provisions herein. Furthermore, any written agreement setting out the requirements shall also be valid.
- (VIII) In the event of any dispute arising in connection with these Warranty Terms, the courts having jurisdiction over the location of our head office shall have exclusive jurisdiction. This exclusive jurisdiction cannot be transferred.

Certification and Enquiries Pursuant to Statutory Requirements

【Technical Compliance Certification under the Radio Act】



220-JP9576

【Licensing Information】

- *Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.
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- *Android, Google Play and the Google Play logo are trademarks of Google Inc.
- *The Bluetooth® word mark and logo are registered trademarks owned by Bluetooth SIG, Inc.
- *Qualcomm aptX is a product of Qualcomm Technologies, Inc. and/or its subsidiaries.
- *Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries.
- *aptX is a trademark of Qualcomm Technologies International, Ltd., registered in the United States and other countries.
- *Other trademarks and trade names are those of their respective owners.

Acoustune Product Warranty

Thank you very much for purchasing an Acoustune product.

■Warranty Details

We shall repair or replace this product free of charge only for faults occurring under the appropriate usage conditions specified in the warranty provisions.

Failure to present proof of purchase (receipt; for purchases via e-commerce sites, the dispatch email or order confirmation email) will result in the warranty being invalidated.

This warranty is valid only within Japan.

■Enquiries Regarding Product Usage, Faults, and Defects

Manufacturer: Tokyo Onkyo Co., Ltd.

Support Page:

<https://www.acoustune.jp/support>

Business Hours: Weekdays 10:00–17:00 (excluding Saturdays, Sundays, and public holidays)

We will contact you within 3 to 4 business days under normal circumstances.

Please note that responses may be delayed during public holidays or extended holiday periods.

We kindly ask for your understanding in advance.

About ANIMA Studio

“ANIMA Studio” is a dedicated application designed to expand the functionality of Acoustune and ANIMA products. *¹

It allows users to customize their devices to suit their preferences, offering features such as changing the system voice of Acoustune and ANIMA devices, as well as modifying the sound quality.

- System Voice Customization: “Advent Voice”

You can download and change the system voice directly within the app.

Additional system voices will be added over time, and paid content can be purchased through the in-app store.

The system voice selected in the app is stored in the device’s internal memory, so the settings remain even when connected to other devices.

- Sound Quality Customization: “Persona Tune”

You can download and switch sound-quality profiles from within the app.

All sound profiles are tuned or supervised based on Acoustune’s proprietary sound-adjustment process.

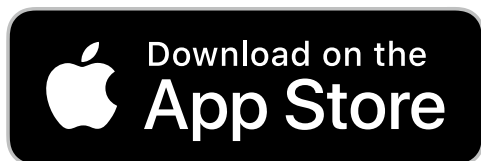
Additional sound profiles will be added over time.

The selected sound profile is saved in the device’s internal memory, ensuring the settings remain when connected to other devices.

- Firmware Update Function

You can update the product’s firmware directly through the app.

This provides the latest features, improvements, and bug fixes.



*¹ ※Compatible with both iOS and Android. OS versions: iOS 14.1 or later, Android 9.0 or later.